

The uReach Technologies Product Suite



POWERFUL CONVERGED MESSAGING AND CALLING APPLICATIONS

In the ever-crowded communications marketplace, it is easy to end up as just one of the pack. Maintaining a competitive edge over the competition is becoming increasingly difficult. The key applications and service offerings that can demonstrate unique value to the end user. Whether for residential or business customers, uReach offers service providers the ability to develop a host of new and revenue-generating service offerings that truly stand out from the crowd. uReach's Converged Messaging, Converged Calling and premium

SMS services deliver an unparalleled level of control and functionality to the end user. Our applications can be ubiquitously accessed from the telephone, PC, wireless device and IPTV interface. They allow users to take control of their messages, calls and personal information in a number of exciting new ways. Some of our most popular applications include: Voice Messaging, Unified Messaging, Converged Voice Mail, Fixed Mobile Convergence, Single Number Service, Auto Attendant and sayTEXT™ Audio SMS.

Our applications allow service providers to deliver compelling and differentiating functional experiences to their customers

- » VOICE MESSAGING - Voice messaging that thinks outside of the box.
- » UNIFIED MESSAGING - E-mail, video, voice and fax in a single mailbox.
- » CONVERGED VOICE MAIL - Fixed-lined and mobile voice messaging.
- » FIXED MOBILE CONVERGENCE - Fixed-line and mobile calling.
- » SINGLE NUMBER SERVICE - One number that follows users anywhere.
- » AUTO ATTENDANT - Giving small businesses a voice.
- » sayTEXT™ AUDIO SMS - A bridge between voice and SMS.
- » MISSED CALL NOTIFICATIONS - Call capturing beyond the coverage area.
- » INTELLIGENT CALL MANAGER - Desktop control of calls and messages.

Voice Messaging

With the right voice messaging offer, service providers can attract new customers and retain their most valuable ones. Our solution offers fixed-line, mobile and broadband service providers a solution that extends the utility, reach and accessibility of traditional voice mail, making it accessible anytime, from anywhere, and over any device. Our solution also offers advanced features, like Web access, e-mail/SMS/MMS message delivery, a speech-enabled interface for hands-free telephone access and advanced notifications.

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Unified Messaging

uReach Technologies' Unified Messaging brings together e-mail, voice mail, fax and video messages in a single, unified mailbox that is universally available. Our solution also offers advanced features, like full-featured voice mail, e-mail and fax capabilities, a speech-enabled interface and advanced notifications.

Converged Voice Mail

Users enjoy having unique greetings for their mobile, fixed-line and broadband phone services, but they hate the burden of having multiple mailboxes to check and administer. With Converged Messaging from uReach Technologies, users get the personalized greeting and notification options they want without the need for multiple, disparate mailboxes.

Fixed Mobile Convergence

uReach Technologies' Fixed Mobile Convergence solution enables users to move calls freely between their fixed-line and mobile phones. The result is a converged communications experience that delivers a new level of control and mobility to the user. Our solution also integrates with all of our messaging products.

Single Number Service

Staying in touch often means giving out multiple telephone numbers and putting the burden on callers to know where and when to contact you. Now there is a better way. uReach Technologies' Single Number Service allows calls to follow a user to multiple destinations based on defined schedules or presence. The result is a single number that actually finds the user wherever and whenever they want.

Auto Attendant

The uReach Technologies Auto Attendant was designed with the unique needs of small businesses in mind. Auto Attendant allows the creation of multiple employee extensions, each with its own voice mail box. The result is a service that manages phone calls and messages professionally and efficiently, without the need for expensive equipment.

sayTEXT™ Audio SMS

sayTEXT is the next evolution of text messaging. With it, mobile users can send personalized or pre-recorded audio clips to each other using SMS. By eliminating the need to type, sayTEXT makes text messaging much easier on the go. The service is ubiquitous and works regardless of carrier network or handset generation.

Missed Call Notifications

This unique premium SMS service captures attempted/missed calls when a mobile user is outside of the coverage area, busy or not reachable, and no voice mail is left. The system notifies the user via SMS of who called and when. It also supports aggregated notifications, so a user receives only a single SMS when their phone becomes available. Missed Call Notifications also offers advanced features like web access and seamless integration with our converged messaging and calling products.

Intelligent Call Manager

Intelligent Call Manager gives users the ability to screen and manage incoming calls and messages right from their PCs. Voice mail messages can be heard through the PC speakers, Caller ID information can be viewed from the desktop and subscribers can even route calls with the click of a mouse. This highly differentiating application can be integrated with all of uReach Technologies' converged calling and messaging products to deliver a whole new level of control.



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